



VILLA  
*Aulneau*

RÉSIDENCE  
*Despins*



## MEMO

To: All our residents, visitors and staff

From: Aurèle Foidart and Guy Lambert

Date: March 17, 2020

We are closely monitoring the situation related to Covid-19. The security and well-being of all our residents and staff here at Residence Despins and Villa Aulneau is our priority. That is why we are taking the following measures:

- Expanding and increasing the frequency of **cleaning and sanitizing public areas** within our homes as well as in the residents' rooms: frequently disinfecting all surfaces, such as door handles, tables, elevator buttons...). Moreover, we have placed hand sanitizers in various strategic places.
- Expanding signage to inform everyone of personal measures that can be taken to minimize the spread of the virus: **washing hands, keeping a respectable distance** with people who have been outside etc.
- We will restrict **visiting hours to the following: 1pm to 4 pm only**, except in the event of health care services.
  - o Visitors will be directed to the main entrances only (151 Despins / 601 Aulneau).
  - o **Someone will greet and screen all visitors.**
  - o Visitors will no longer have access to the building by using their fob.
- As is common practice in Canada, we ask that all residents consider **avoiding outings** as much as possible.
- Meals will no longer be self-serve.
  - o **Staff will be at the food service counter** to serve our residents.
  - o Visitors will no longer be able to have meals in our cafeterias.
- We have adapted our activities programs. **New activities** will be added.
- Liturgical services will be maintained. We will adhere to the protocols that the Archdiocese has given us.
- We have asked all residents who have returned from travel outside of Canada (including the US) to self-isolate.
- We remind everyone (staff and residents) to stay in their own home if they are not feeling well.

These measures are temporary and we will keep you informed of any new developments as they arise.

We want to thank everyone for their cooperation during this exceptional situation.